

# The Listening Post

## Kentucky Talking Book Library Newsletter



Kentucky Department for Libraries and Archives

Kentucky Talking Book Library

300 Coffee Tree Road Frankfort, KY 40601

1-800-372-2968

Serving Kentucky's Need to Know

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### Moving UP

Barbara Penegor has been named acting Branch Manager of the Talking Book Library. She assumed many additional duties after the retirement of Richard Feindel last summer.

Barbara joined the Talking Book staff as a librarian 6 years ago, upon the retirement of Judy Baron. Besides handling patron requests and problems, she also repaired broken tapes, matched misplaced tapes, duplicated tapes when needed and even narrated the cassette version of our newsletter. In addition to her regular duties as a librarian, Barbara will now oversee the general workflow of the library and handle any unforeseen problems that pop up on a daily basis.

With added responsibilities come more meetings and other projects that will take her away from her desk. If Barbara is not available to take your call, one of the other staff members will be happy to assist you. If you wish to speak to Barbara only, leave a message and she will get back with you as soon as possible.

Barbara was born and raised in Frankfort. She attended the University of Kentucky, where she received her BA in English and her Masters of Library Science degree. She and her dog, Buddy, currently reside in Lexington.

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### New Supervisor at Louisville Talking Book Library

Linda Jarboe is the new Supervisor of the Talking Book Library at Louisville Free Public Library. Linda earned her Bachelor's degree from the

University of Louisville, and her Master's Degree in Library Science at the University of Kentucky. In private industry she worked with computer support, training, and customer service. Her knowledge of computers and training combined with her customer service and supervisory skills make her a valued addition to the staff of the Louisville Talking Book Library.

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### Our New Addition

We have a new addition here at KTBL. No—not a baby. KTBL has recently added a new piece of equipment to our program—a new duplicator!

Our Kentucky books are recorded on reel-to-reel tape; then we use the duplicator to convert the recordings to cassette tape. It allows us to make up to 11 copies at a time of a book or magazine. We also use it to make new copies when a tape is lost or damaged.

Money from a federal Library Services and Technology Act (LSTA) grant allowed us to buy this new duplicator. Our previous model had some copy stations that no longer worked, and it was so old we could no longer get parts or service. We are also planning for the future—the new duplicator will be compatible with a digital recording system and the upcoming digital talking books that NLS will introduce in 2008.

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### More Survey Results

In our last newsletter we addressed some of your concerns. We will attempt to do so in this and

following newsletters until we have covered the most common concerns.

You stated that you don't understand why you don't get the books you request. There are several factors involved here. The most common reason for not receiving a book when you request it is that there are simply a lot of requests for the book. When a popular book comes out on cassette we often get 50 or more requests for that book—all within a week or so. Therefore, the book title is added to your request list and it will be sent to you as soon as it is available and you are due to receive books.

Sometimes you just have so many requests it takes a while to make it to the end of your list. Sometimes a patron has so many requests that we delete the ones that are over a year old and a particular book was deleted. And, sometimes, you ask for a book that is just not available on cassette tape.

If you want a particular book, the best way to make sure you will get it is to call your librarian.

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### Magazine Information

In addition to the magazines listed below we now have Country Music Today available. The magazines we already record are:

Back Home in Kentucky  
Cat's Pause  
Kentucky Living  
Kentucky Monthly  
Kentucky Afield

Please remember the KTBL magazines come in a container similar

to the tape cases you receive your books in. These magazines **MUST** be returned to the address printed on the return-address card found on the outside of the container. If you do not return an issue, you will not receive the next one. A simple way to remember this rule is if there is a card that can be removed and turned over, send the magazine back to us. If the card cannot easily be removed, you may keep the magazine.

As always, if you want to order magazines or change your magazine status, please call Greta at 1-800-372-2968, ext. 279.



Contributions to our program, whether large or small, make a difference to us. Our Descriptive Video collection and children's summer reading program are funded entirely by donations. Donations have also helped us purchase Print/Braille books for our younger patrons. Thank you for your generosity.

Louella Walker  
Shirley Bell  
John & Betty Henderson  
Anne Kirkpatrick  
Martha Swanson  
Robert Siebenthaler  
Judith Cress

In Honor of Bill and Pat Osborne  
Cindy Osborne

In Memory of William Stewart  
Bernard & Mary Ellen Lutz  
Ann Zimmer

If you would like to contribute to KTBL, please make your check or money order payable to the Kentucky Talking Book Library, P O Box 537, Frankfort, KY 40602-0537. **PLEASE DO NOT SEND CASH THROUGH THE MAIL.** Donations are 100% tax deductible and appreciated by the patrons who use our service.

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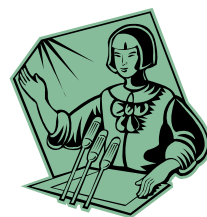
### Dates to Remember

The Talking Book Library will be closed on the following days:

July 4: Independence Day  
September 5: Labor Day

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### Volunteers



The Talking Book Recording Program could not exist without our volunteers. In March we honored our volunteers with gift certificates to Joseph-Beth Booksellers.

We would like to take this opportunity to introduce you to one of our longest-serving readers, Joyce Honaker.

Joyce started recording books as a KTBL volunteer in 1979. As a member of Delta Gamma sorority at Miami (Ohio) University in the 1960's, Joyce read and recorded textbooks for Miami students with visual impairments. In 1971, after completing graduate work at Indiana University, she married Frankfort native and fellow IU grad James (Mack) Honaker. She moved to Frankfort and became a Kentucky Legislative Research Commission (LRC) Staff member.

In 1979, a UK ad for talking book readers in Lexington prompted Joyce to ask the Kentucky State University staff if a similar program existed in Frankfort. The KSU response led her to KDLA, and the rest is a history of over 46 books that Joyce has recorded or helped record for KTBL. Currently, she's also taking a stab at the monitoring side of Talking Book production, with the help of volunteer reader Jean Anne Webb.

During 32 years at LRC, Joyce was active in legislative staff professional development with National Conference of State Legislatures, including staff training and exchanges with new legislatures/parliaments in Namibia, Nigeria, and Hong Kong. Since her 2003 retirement (and her husband's earlier retirement from the practice of optometry), the Honakers are continuing to travel. In the past year, Mack and Joyce have visited South Africa, southern France, and Germany, and plan to keep on "moving on."

Joyce says that KTBL reading has introduced her to fascinating books she might never have read on her own. Volunteering, through her church, local government, Rotary, and KTBL, keeps her centered on what's important.

If you, or someone you know, are interested in becoming a volunteer, please call our volunteer coordinator, Paula.



### Things to Remember

✓ KTBL's toll-free phone number is 1-800-372-2968.

Our local phone number is 502-564-8300, ext. 276.

✓ Please make sure your name and address are on ALL correspondence.

✓ When you finish reading a book, please return it. Do not loan it to anyone else.

✓ Do not wait until you are out of books to call the library with requests. Please consider sending us a list of 30-40 books once a month depending on your reading habits. This list will usually be enough to hold most readers and you will not end up without books.

✓ If a tape is damaged, place a rubber band around the damaged cassette and put an "x" on the mail card.

✓ Refusal to accept any library-related mail will result in the interruption of your regular library service. Refused mail results in automatic suspension from our mailing lists.

✓ Our staff receives an enormous amount of e-mail. It would help us serve you better if you put "KTBL Patron" in the subject line.

✓ When you put a tape in the player, please hit the Rewind button and make sure the tape has been rewound. We get many tapes returned because the patron thinks something is wrong when it simply has not been rewound.

## **Be Kind, Please Rewind**



## Important Tape Player Information

- ✓ If you have a problem with your cassette player, call us before you return it for repair. If you do return a cassette player for repair, please put a note inside the box with your name, address, phone number, and a brief description of the problem you are having.
- ✓ Please keep all food and drink away from your cassette player. Dirt and liquid can damage the electronic components inside cassette players. Use an all-purpose cleaner and a soft cloth to clean the outside of your player.
- ✓ Please do not write or mark on your tape player. The ink is very difficult to remove from the plastic. The machines are the property of the United States government and are only on loan to you.
- ✓ Your C-1 cassette player is designed to play either unplugged from its rechargeable battery or to play while plugged into an electrical outlet. If the machine will be used in a portable fashion, it does need to be played unplugged until the battery power is completely used. The machine should then be plugged into an outlet and be allowed to charge without playing at least 12 hours or overnight. If the machine is to be used in a fixed location, it does not need to be unplugged to discharge the battery. It will not damage the

player to leave it plugged in continuously.

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## Telephone Notes



- ✓ When you call KTBL and are connected to voice mail, we are either closed or unable to take your call because our staff is occupied helping other patrons. If you get a voice mail recording, please leave a message. Speak slowly and include your name (spelling the last name) and phone number. Please do not leave lengthy request lists or long messages on the voice mail. Please just state the reason you are calling and we will return your call as soon as possible.
- ✓ KTBL holds a staff meeting once a month for about an hour and a half. All calls are transferred to voice mail. If you call during that time, you will get a recorded greeting. Please leave a message and someone will get back to you as soon as possible.

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## Resources for College Students



The U.S. Department of Education's Federal Student Aid, (FSA) office has a variety of information resources available for blind and visually impaired students enrolled in post-secondary education. The student aid audio guide contains an overview of the department's student aid programs including eligibility criteria, application procedures, loan



repayment options and deferment and cancellation provisions. The guide also provides information on non-federal sources for aid.

Students can listen to the guide at [www.studentaid.ed.gov/audioguide](http://www.studentaid.ed.gov/audioguide) or request a copy on compact disc by calling 1-800-433-3243.

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## Attention Veterans



The Viet Nam Veterans Memorial “traveling” wall will be on display in Middletown, Kentucky between August 11<sup>th</sup> and 14<sup>th</sup>. It will also be displayed in Somerset August 30<sup>th</sup> to September 6<sup>th</sup>, and in Murray September 9<sup>th</sup> through 15<sup>th</sup>.

The “traveling” wall is one-half the size of the memorial in Washington. There is no admission fee to see the wall, however, you may make a donation. There will be volunteers on hand to assist you in finding a name or to help you make an etching of a name.

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## Summer Reading Reminder

It's not too late to sign up for the Summer Reading Program, “Dragons, Dreams & Daring Deeds”. Kids, think of it—you can read all you want and you will have NO homework, NO book reports and NO tests! Just fun. And you may just win a prize at the end of the summer. Parents and grandparents, if your child is able to read print books, we probably have the same book on tape or in Braille for you

to read along and enjoy with your child. To receive your start-up package, contact your librarian or contact your local public library for related activities.

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## Focus on Diabetes

According to the American Diabetes Association, an estimated 18.2 million people in the United States suffer with this chronic disease. Since it is such a prevalent disease, it is important to keep informed with current information.

For far-reaching information concerning diabetes, the quarterly magazine *Voice of the Diabetic* is highly recommended. Published by the Diabetics Action Network of the National Federation of the Blind, each issue features personal stories, recipes and a resource column of aids and appliances. It is available free of charge in print or on cassette tape. For further information contact *Voice of the Diabetic*, 1412 I-70 Drive SW Suite C, Columbia MO 65203, or call 573-875-8911. Their web site is [www.NFB.org/voice.htm](http://www.NFB.org/voice.htm). Another good resource for information is the American Diabetes Association. For a free newsletter and referral services, simply call 1-800-232-3472.

Among the many books we have regarding diabetes are the following, listed in numerical order:

RC49100 – *American Diabetes Association Complete Guide to Diabetes* by the American Diabetes Association.

RC51254 – *Living with Diabetes* by Jenny Bryan.

RC 55973 – *The Whole Foods Diabetic Cookbook* by Patricia Bertron.

**RC 56378 – *One Hundred One Foot Care Tips for People with Diabetes* by Jessie Ahroni.**

**RC 57648 – *Diabetes A to Z: What You Need to Know about Diabetes, Simply Put* by the American Diabetes Association.**

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### **Coming Soon** **The Ten-Square (10<sup>2</sup>) Club**

More than 1,600 users of the free national library service are one hundred years old or older. To honor these patrons the National Library Service for the Blind and Physically Handicapped (NLS), Library of Congress established the 10<sup>2</sup> Talking Book Club.

NLS director Frank Kurt Cylke conceived the 10<sup>2</sup> Talking-Book Club (10<sup>2</sup> Club) to recognize the

accomplishments of the national reading program's centenarians. The 10<sup>2</sup> Club salutes remarkable patrons who, at more than one hundred years of age, remain actively engaged in reading. The 10<sup>2</sup> Club provides the opportunity to acknowledge their achievements and the rewards of a life of reading and intellectual curiosity.

Inductees to the 10<sup>2</sup> Club will be presented with a certificate, letter, and pin from NLS at an induction ceremony. If patrons are unable to attend the induction ceremony, materials can be sent to them directly. 10<sup>2</sup> Club members will also be among the first patrons to receive the new digital talking-book players, which will be designed to be readily accessible to our oldest patrons in 2008.

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### **You may contact us by e-mail:**

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